

UAE SANA`A



The Sharjah Centre
for Cultural Communication
مركز الشارقة
للتواصل الثقافي

Al-Sana a is a set of etiquettes, ethics and behavior related to public behavior while dealing with others in daily social situations and occasions, as it is an important component of the identity of society in the United Arab Emirates.





GENERAL PRINCIPLES OF EMIRATI SANA`A

Generosity and hospitality

Generosity and hospitality are among the customs and traditions that the Emirates are raised on. It teaches the Emirati person the ways of good hospitality, and honoring the guest, which begins with the good serving of Arabic coffee. Guest is welcomed with pre-made Arabic coffee followed by words of welcome and greetings; which gives an atmosphere of happiness and joy. It ends with his invitation to food. As Emirati people are known for being generous and hospitable.



Fazaa

It is an important aspect of social life in the United Arab Emirates and an authentic tradition based on cooperation, interdependence and support in times of distress and the need for others to carry out the burdens of life.

Fazaa with its social concept, ancient and modern, means to do good towards the other, helping those who in need and this tendency was and still is among the values and traditions inherent in the UAE society.



Virtue and chivalry

These two qualities increase social unity and community collaboration in the UAE, pushing people to help others spontaneously without any thought, and it is closely related to generosity, in addition to that it teaches many principles of respect for women of any age.



Courage and support for the oppressed

Courage is neither a temporary situation in the Emirati's society nor an isolated attitude in their history, it is an intrinsic value and behavior rooted in their life.



Tolerance and respect

Al-Sana'a teaches many principles, the most important of which is tolerance and respect for all people regardless of their colour, gender, race and religion.

As UAE is a gateway with many races from all around the world; this tolerance reflects the deep-rooted values and openness of its people.



Sana'a in Majlis

- 1- The host is standing to welcome the guests.
- 2- The guest takes the permission to enter the house (haud).
- 3- They are Shaking hands and touching nose (Al-Muwaiha with Al-Khoshum).
- 4- He does not turn his back to anyone when he sits and does not raise his leg in the face of anyone.
- 5- It is not allowed to receive the guest in inappropriate clothes.
- 6- Serving coffee to the guests.
- 7- Preparing feasts and serving food to the guest.
- 8- The place is given to the oldest and the highest position at the front of the Majlis.
- 9- Serving Al- Fawala and coffee after eating.
- 10- Presenting perfume and Oud before the leaving of the guest.



Sana`a with relatives and neighbors

- 1- Maintain kinship ties and neighbors through visiting them.
- 2- Providing help and assistance when it is needed.
- 3- share in joys and sorrows.
- 4- Show respect and gratitude for the sanctity of the neighborhood.



Sana'a with parents

- 1- Showing appreciation to parents by kissing their head.
- 2- Obedience and respecting to parents
- 3- Providing all the needs of parents
- 4- Lower voice and be polite when talking to parents.
- 5- Visiting parents and checking them regularly.



Sana'a with the old people

- 1- Giving priority to the elderly in many matters.
- 2- Checking their conditions, visiting them, and sitting with them.
- 3- Respecting them and appreciating their position.
- 4- Helping them in the matters of daily life.





Sana'a when visiting the patient

- 1- Choose a suitable time for the visit.
- 2- Carry a decent gift when visiting.
- 3- Praying for the patient for a speedy recovery.
- 4- Makes the visit light and do not burden the patient.



Sana'a of serving Arabic coffee

- 1- Standing when pouring coffee.
- 2- The person who is serving coffee should be at the beginning of the Majlis, near the door.
- 3- He shakes the cups in his hand before pouring the coffee into them.
- 4- He holds the handle of Dallah from the middle, with his thumb on top of the handle.
- 5- Start serving coffee from the right without skipping anyone.
- 6- Holding the dallah with the left hand and the cups with the right hand.
- 7- The number of cups he holds in his hand should only be three.
- 8- Standing in front of the guest at a distance of three steps.
- 9- Filling the quarter of the cup with coffee.

+97165110060/80/81

+971562164646

f sccc sharjah x sccc sharjah i scccsharjah

www.shjculture.com @Info.shjculture@awqaf.shj.ae



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